

## Cross cultural communication with Pellegrino Riccardi

<https://www.youtube.com/watch?v=YMyofREc5Jk>

1. Riccardi says that the biggest challenges in cross-cultural communication are differing ideas of what is accepted and familiar. What does he mean by this and do you agree? Explain.
2. How did he say he creates a “global mindset”? How do you think this kind of mindset would help you as a future officer?
3. What are some stereotypes about Norwegians? Do you think any of these are true? Why?
4. What are some other cultures you encounter when working at sea? What stereotypes are associated with these cultures? How true do you think they are?
5. What kinds of misunderstandings can occur when communicating with crewmembers from other cultures and/or countries?
6. What do you consider to be the greatest challenge when working with a multicultural/multinational crew?
7. How do you think multicultural/multinational crews can get along and work together? What advice would you offer to crews that are multicultural?